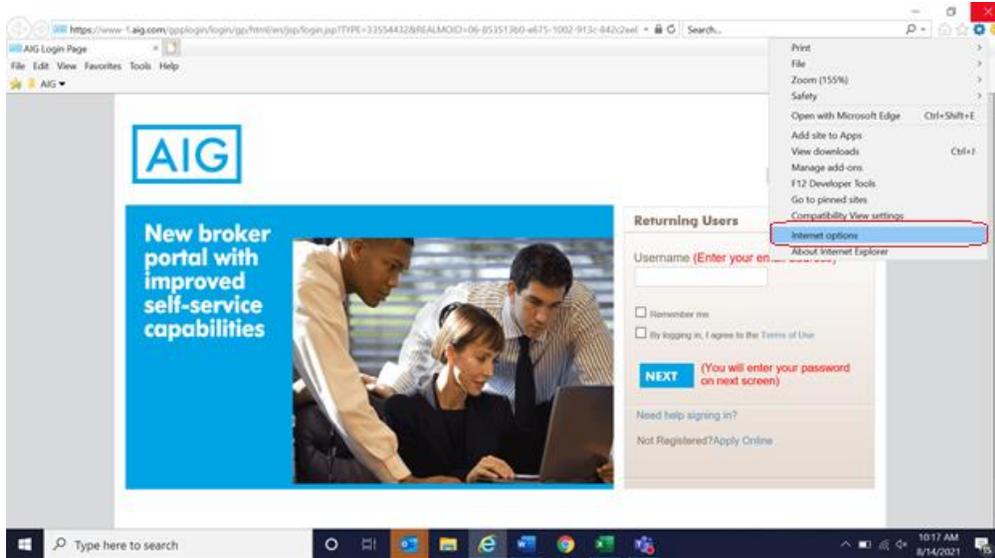
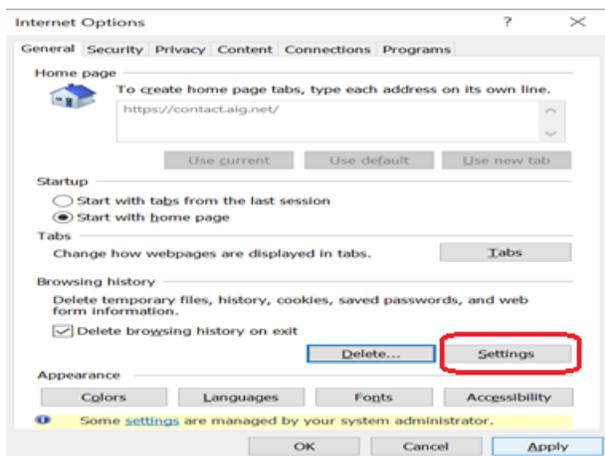


Clearing temporary files on IE browser

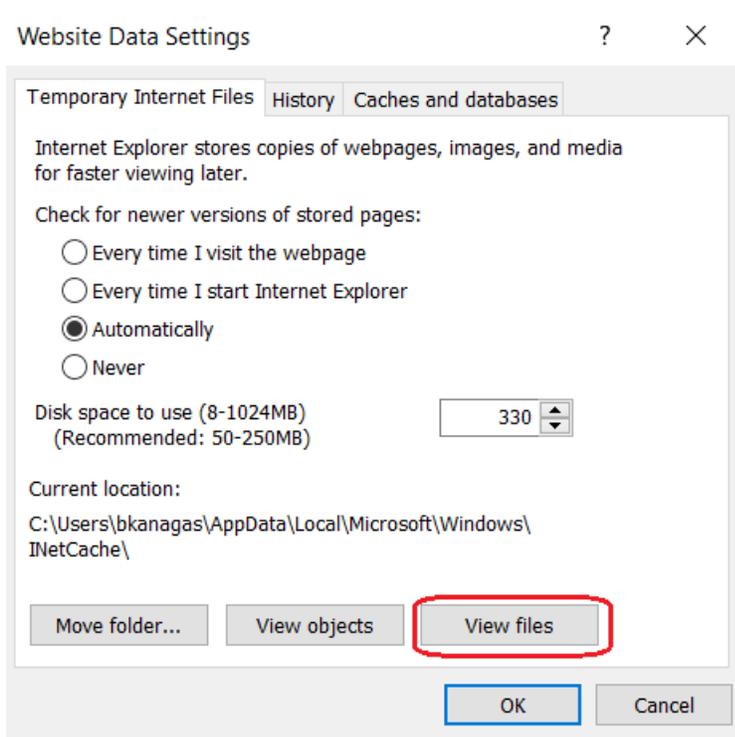
1. Open the IE 11 and click on the **Tools** icon(second icon from Top Right) as below.
2. Now, click on the Internet Options



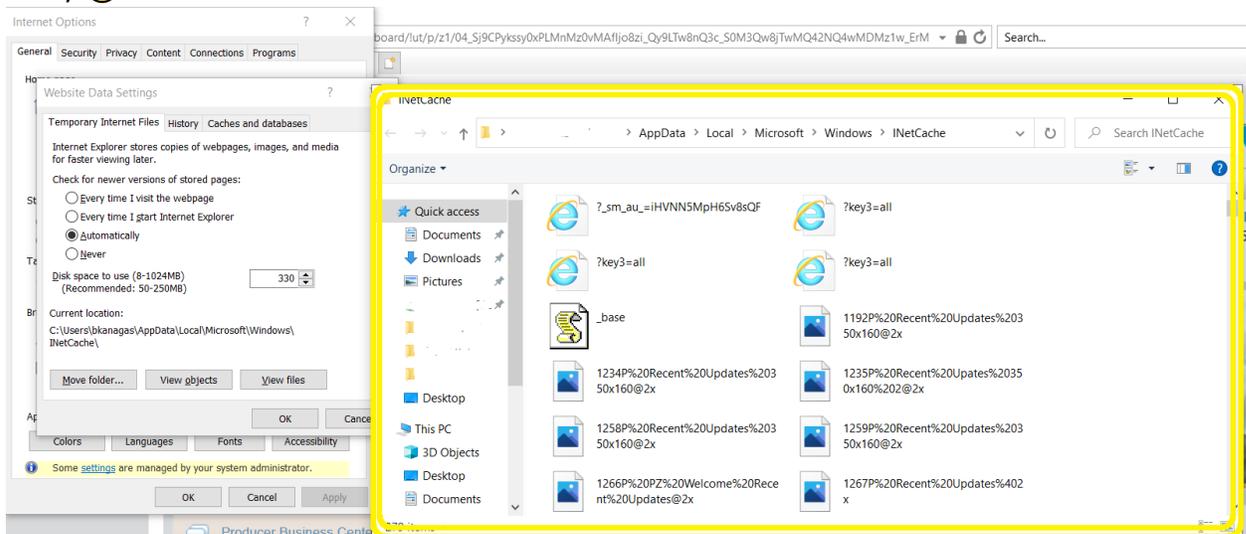
3. Click on **Settings** button



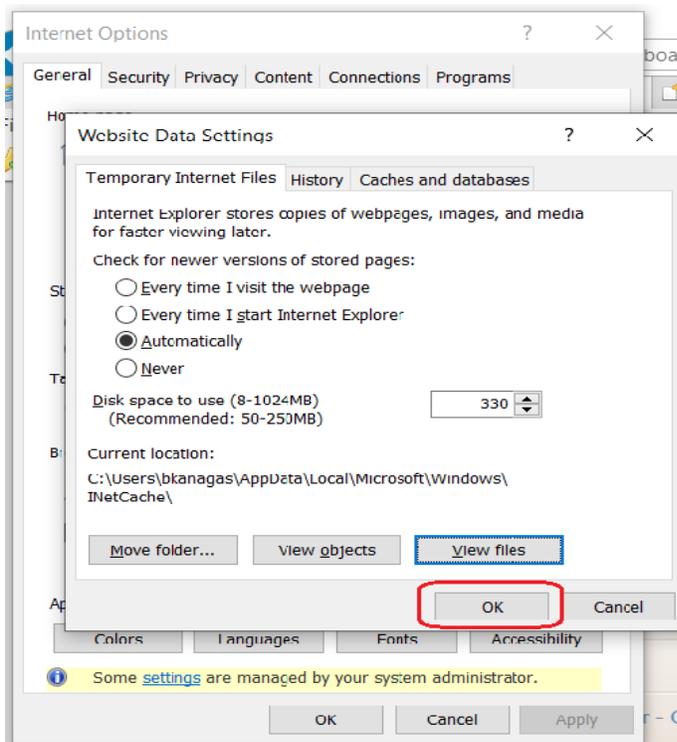
- Click on **View files** button as shown below



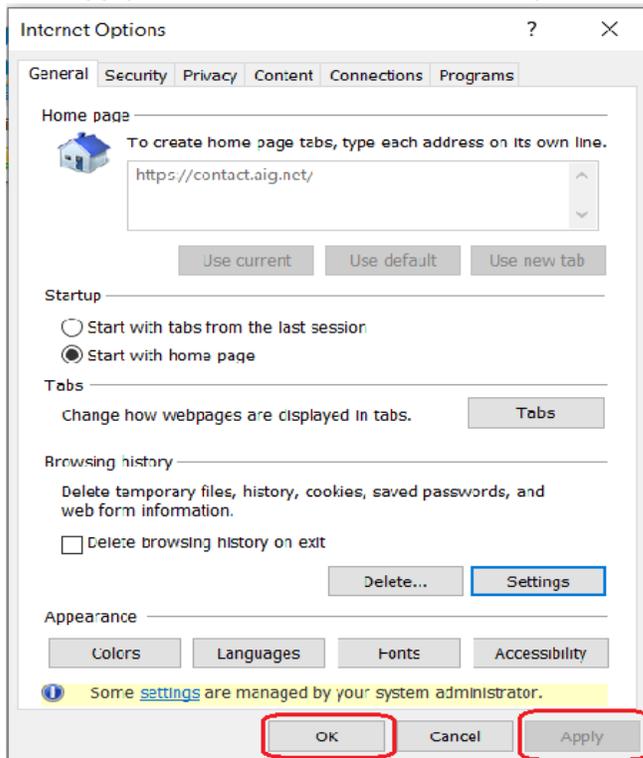
- A new window will appear as shown below. The files that are present inside the window are temporary files from your browser cache and history.
- Please select all the files inside the window and delete them. Deleting these files won't delete/change any of your personal information or settings from your computer, so you need not worry 😊.



- After deleting all the files as mentioned in previous step, please click on **OK** button.



8. Click **Apply** button if enabled and followed by **OK** button.



9. Since you cleared your browser cache and temporary files now, please proceed to login to www-1.aig.com (myAIG) on IE browser.

AIG

myAIG

New broker portal with improved self-service capabilities

Returning Users

Username (Enter your email address)

Remember me

By logging in, I agree to the Terms of Use

NEXT (You will enter your password on next screen)

[Need help signing in?](#)

[Not Registered? Apply Online](#)