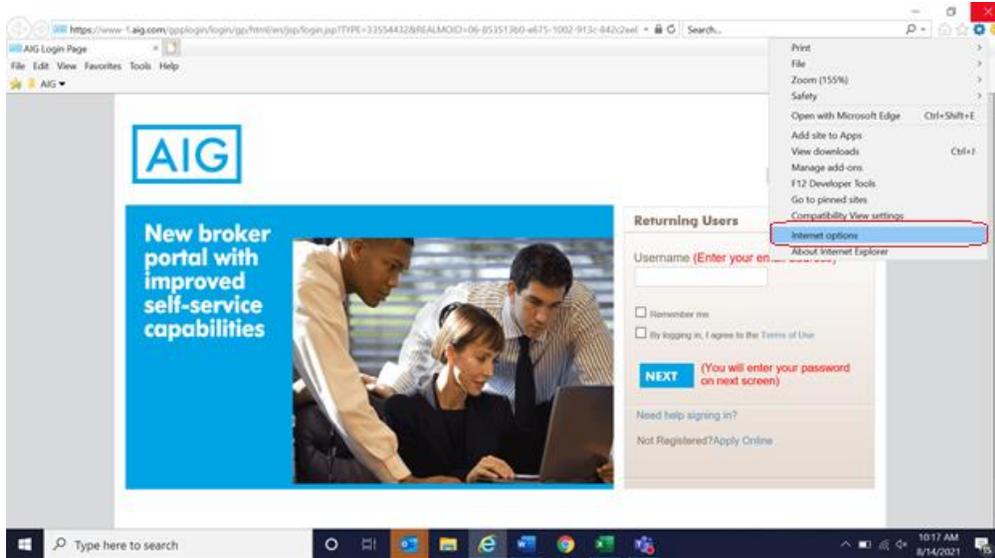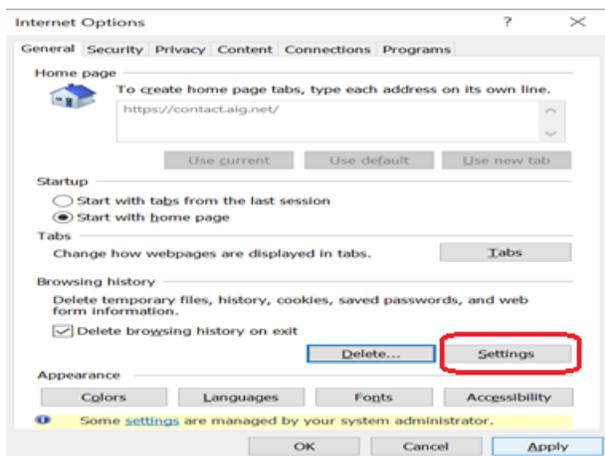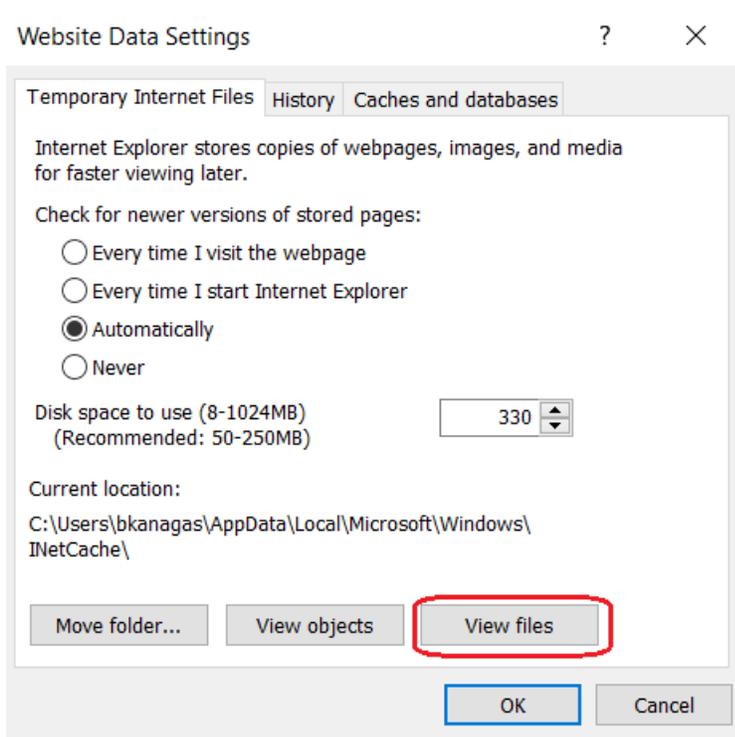# Clearing temporary files on IE browser

1. Open the IE 11 and click on the **Tools** icon(second icon from Top Right) as below.
2. Now, click on the Internet Options


3. Click on **Settings** button

4. Click on **View files** button as shown below

5. A new window will appear as shown below. The files that are present inside the window are temporary files from your browser cache and history.
6. Please select all the files inside the window and delete them. Deleting these files wont delete/change any of your personal information or settings from your computer, so you need not worry 😊.
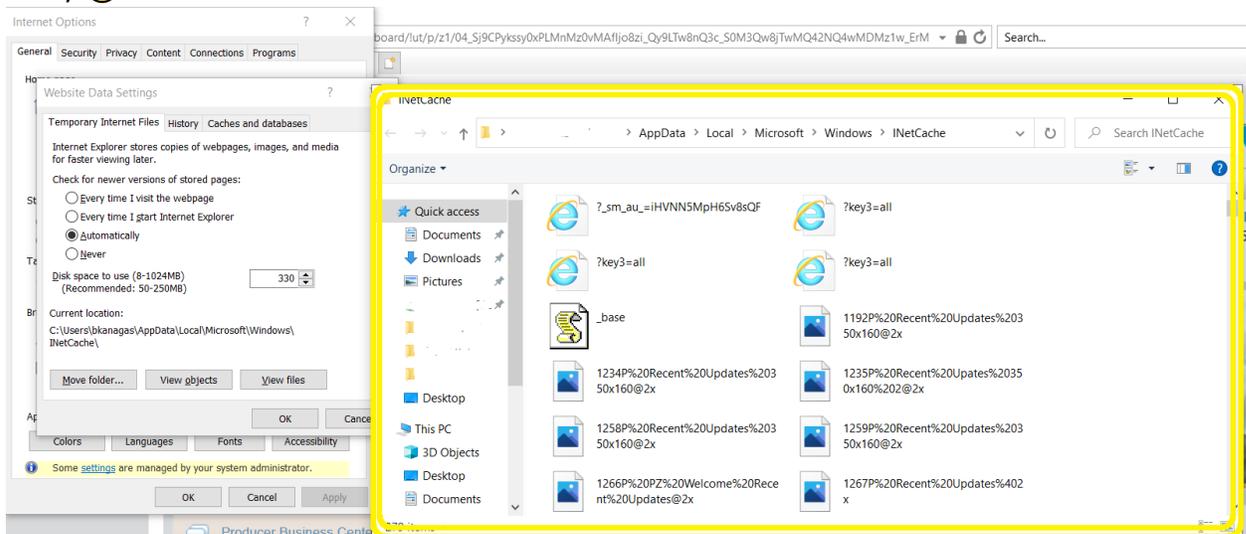
7. After deleting all the files as mentioned in previous step, please click on **OK** button.
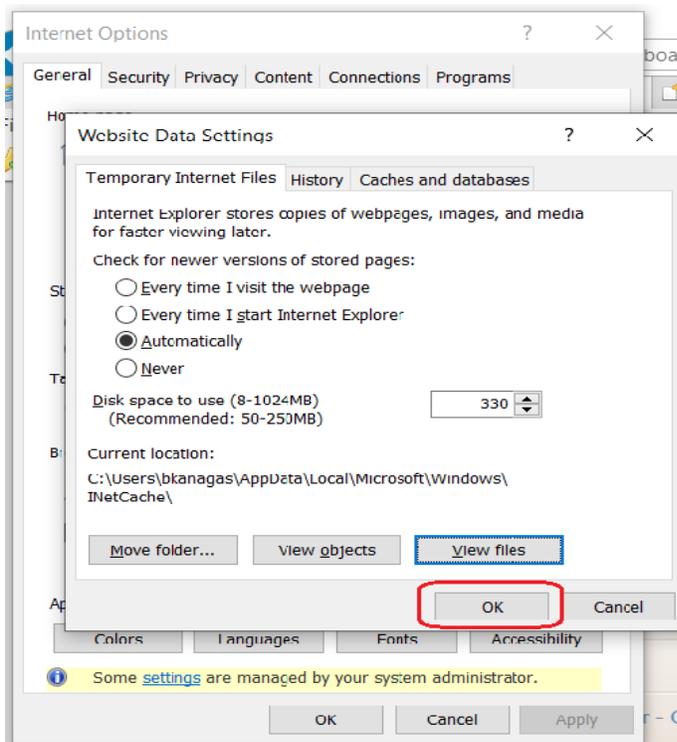
8. Click **Apply** button if enabled and followed by **OK** button.
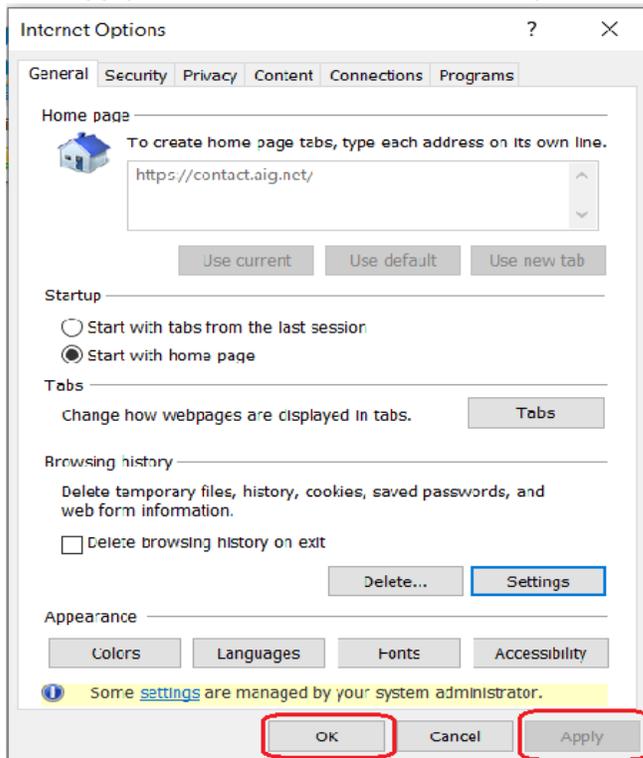
9. Since you cleared your browser cache and temporary files now, please proceed to login to www-1.aig.com (myAIG) on IE browser.