## **Clearing temporary files on IE browser**

- 1. Open the IE 11 and click on the **Tools** icon(second icon from Top Right) as below.
- 2. Now, click on the Internet Options



## 3. Click on Settings button



4. Click on View files button as shown below

Website Data Settings			?	×
Temporary Internet Files	History	Caches and databases		
Internet Explorer stores ( for faster viewing later.	copies of	webpages, images, and	media	
Check for newer versions	s of store	d pages:		
O Every time I visit th	ne webpa	ge		
O Every time I start I	internet E	xplorer		
Automatically				
Never				
Disk space to use (8-102 (Recommended: 50-25	4MB) 50MB)	330		
Current location:				
C:\Users\bkanagas\AppD INetCache\	ata\Local	\Microsoft\Windows\		
Move folder	√iew obj€	ects View files		
		ОК		Cancel

- 5. A new window will appear as shown below. The files that are present inside the window are temporary files from your browser cache and history.
- Please select all the files inside the window and delete them. Deleting these files wont delete/change any of your personal information or settings from your computer, so you need not



7. After deleting all the files as mentioned in previous step, please click on **OK** button.



8. Click **Apply** button if enabled and followed by **OK** button.

Internet Option	15				? ×
General Secur	ty Privacy	Content	Connections	Programs	
Home page — To ht	create hom	e page tab t.aig.net/	s, type each a	ddress on I	ts own line.
	Use o	urrent	Use defaul	t Use	new tab
Startup					
◯ Start wi	h tabs from h home pag	the last se je	ession		
1000					
Change how	v webpages	are display	yed in tabs.		Tabs
Change hov Browsing hist	v webpages	are display	yed in tabs.	-	Tabs
Change how Browsing hist Delete tamp web form in	v webpages nry orary files, formation.	are display	yed In tabs. okies, saved p	asswords, a	Tabs
Change how Browsing hist Delete tamp web form in Delete b	v webpages bry formation. rowsing hist	are display history, co-	yed In tabs. okies, saved p	asswords, a	Tabs and
Change hov Rrcwsing hist Delete tam web form in Delete b	v webpages ory	are display history, co-	yed in tabs. okies, saved p : Delete	asswords, s	Tabs and ettings
Change how Rrowsing hist Delete temp web form in Delete b	v webpages bry	are display history, co-	yed In tabs. okies, saved p : Delete	asswords, a	Tabs and ettings
Change how Rrowsing hist Delete tamp web form in Delete b Appearance	v webpages hry formation. rowsing hist	are display history, co- cory on exit guages	yed in tabs. okies, saved p : Delete Honts	asswords, s	and ettings
Change how Rrowsing hist Delete temp web form in Delete temp Colors Colors	v webpages ory formation. rowsing hist Lan Lan	are display history, co- cory on exit guages nanaged by	yed in tabs. okies, saved p : Delete Fonts y your system	asswords, s S Acc administra	Tabs and ettings ressibility tor.

9. Since you cleared your browser cache and temporary files now, please proceed to login to www-1.aig.com (myAIG) on IE browser.



New broker portal with improved self-service capabilities



